



Conditions and Terms of Sale

FAX ALL ORDERS TO: 1.888.778.7889. All orders must have complete company information along with Purchase Order number, date, shipping instructions, contact name and email address if available. All orders are subject to acceptance by Coastal Bronze.

Minimum Orders

Minimum order is \$50.00 Net. Orders less than \$50.00 Net are subject to a \$5.00 service charge.

Shipping Policy

In stock items will be shipped not later than 48 hours from receipt AND acceptance of Purchase Orders. Orders will be confirmed by fax, email or mail stating shipment date.

Prices

All pricing is List/Retail in US \$ Dollars

Shipping and handling will be added to ALL orders.

Prices are subject to change without notice. No shipment will be made until price change is confirmed to customer.

Special Orders/Rush Orders

Up-charges exist for special orders or rush orders etc and will be specified on request. Acceptance of these up-charges must be on the PO or in writing before order processing begins.

Freight

FOB factory dock. Freight is always added to invoice for carrier of companies choice. If shipment is required via customer's carrier, account number must be supplied in advance and included on PO. Expedited service is at the expense of the customer and will be billed at net cost to Coastal Bronze.

Drop Ship Policy

Coastal Bronze does not drop ship to private residences, only to businesses. Customers requesting drop shipment take full responsibility for the merchandise. All drop shipments will incur a special drop ship fee of \$5.00.

Claims

All shipments become the customers' property when they pass into the hands of the transportation carrier. In the event that merchandise arrives damaged, do not refuse the shipment. Note next to your receiving signature that you have received a damaged box and place a claim with the freight carrier. Hidden damage should be reported to the carrier as soon as discovered. Coastal Bronze will assist in resolving the claim.

Payments

Payment terms are Net 30 days from invoice date, unless otherwise stated.

All payments to be made to:

Coastal Bronze, 31121 Via Colinas #1002, Westlake Village, CA. 91362, 877-227-6603

Coastal Bronze reserves the right to change terms for any customer at any time.

Finance charges of 1.50% per month will be applied to balances past the due date. Continued late payments may result in loss of credit terms and orders being shipped C.O.D.

Coastal Bronze accepts credit card payments through, AMERICAN EXPRESS, VISA, or MASTER CARD. Customer may choose any of the listed credit cards for payment of product and/or shipping charges, but payment must be made in advance of shipment.

Internet Activities

Coastal Bronze does not go to market through INTERNET ONLY COMPANIES. The List Pricing for products are on the web site. Showroom dealers who have internet activities may NOT ADVERTISE LESS THAN A LIST PRICE ON THEIR WEB SITE FOR COASTAL BRONZE PRODUCTS. Coastal Bronze will check regularly for compliance with this policy and take appropriate action when non-compliance is found. Our goal is to direct business to displaying showroom dealers.